

2023

ANNUAL REPORT



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2023 **OUR WORK AT A GLANCE**

people trained (education through 2 201 synchronous and asynchronous modes of training) youth workshops 82 training courses **78** media requests 477 support services provided 155 328 views on our three social networks (Facebook, X and LinkedIn) 80 836 visits to our websites exchanges of expertise

MESSAGE FROM THE CHAIRMAN OF THE BOARD

I am delighted to join the CPRLV at this pivotal moment in its history. The Centre's achievements are impressive, and the year 2023 is laying the foundations for what promises to be rapid growth during a period of immense needs. The Middle East crisis and its repercussions in Quebec are a reminder of the importance of polarization in our society, and the crucial role that the CPRLV plays in preventing radicalization and hateful acts. There are many issues of social polarization, from gender-related tensions to environmental debates. The Centre's support, training, awareness-raising, and research services are responding to growing needs.

The Centre has also responded in an innovative way to social issues by launching a new helpline for families affected by gun violence in Montreal. The SUPPORT line (Ligne RENFORT in French), which draws on the Centre's expertise honed since 2015 in supporting people affected by radicalization while responding to a specific need, is set to expand and establish a new avenue of prevention at the Centre.

Creating this new help line while maintaining a consistent standard of service is an impressive feat. Training sessions, webinars, youth workshops, support services, media interviews and the production of research content all continued at a steady pace, and the Centre's credibility in the prevention of violent extremism and hate-motivated acts continued to grow. This is evidenced by the numerous requests we received for presentations and expertise in Quebec, elsewhere in Canada and abroad. The funding obtained for specific projects (Quebec Ministry of Justice, Montreal Intercultural Program, Permanent Commission for Franco-Quebec Cooperation, stand-alone training revenue, not to mention several yet to be announced) reflects the confidence that institutions and partners have in the Centre's ability to carry out effective prevention.



MESSAGE FROM THE EXECUTIVE DIRECTOR

The year 2023 has been rich in new developments, with respect to governance, partnerships, projects, as well as within our team.

The appointment of a new president, the renewal of the Board of Directors and the emergence of new opportunities have all prompted us to embark on a strategic reflection to define the CPRLV of tomorrow. A consulting firm has been hired to help us navigate this journey.

This exercise will enable the Centre to establish a series of objectives on which we can build as we develop and evolve our practices, processes, and procedures.

To meet our workforce needs, we have initiated a process to enhance our current multidisciplinary human resources, which will result in the addition of people from different backgrounds, to reflect our society and keep CPRLV's core firmly rooted in societal issues. This was made possible by our participation in the *Pacte* program from the Montreal *École des Hautes Études commerciales* (HEC), which contributes to the integration of new immigrants through employment.

The CPRLV is here to help, whether it involves violent extremism, hate-motivated acts, threats to elected officials, misinformation, or online hate.

The prevention of gun violence and the demonstrated relevance of the SUPPORT line, in support of Montreal families concerned by this issue, will remain at the core of our work to consolidate this new range of services, now integral and well-established at the Centre.

Further, we will be developing a more thorough and specific response to ideological violence and acts of gender-based

hatred, both through our research projects and through our interventions via the INFO-RADICAL platform, which is available to respond to the needs of professionals, those involved in violence and the people around them.

We will also be strengthening our efforts to prevent violent extremism in prisons, to promote the social reintegration of extremist inmates.

Finally, as the echo of our actions extends beyond our province's borders, we will be collaborating with organizations from Canada's Francophonie, the federal government, and international bodies on initiatives in the metropolitain area and elsewhere, which will continue to showcase the Quebec expertise in violence prevention.

Certainly, we will continue to innovate by providing new solutions to the many issues that threaten our shared existence. Making our environment safer and more harmonious, one act of prevention at a time - this is what we work towards every day.

Find out in this annual report what kept us busy and preoccupied in 2023, and what drove us to excel!



A HUB OF EXPERTISE IN A TENSE ENVIRONMENT

Relevance, effectiveness, efficiency

Le CPRMV a continué sa croissance et The CPRLV has continued to grow and become more involved in prevention at all levels. New projects and funding have strengthened our action on the prevention of radicalization and hate-motivated acts, such as the Convers'actions support group for people affected by acts of hatred, funded by the Quebec Ministry of Justice, or the Our Hate-Free School project, funded by the Montreal Intercultural Program. In addition, the SUPPORT line for families affected by gun violence in Montreal, was established in response to concerns expressed by the City of Montreal. The Centre's team has grown, and our number of partners has multiplied. These initiatives are in addition to a range of training, support, and research services on the issues of radicalization and hate-motivated acts, the relevance of which is apparent daily.

Situation in the Middle East

The end of 2023 was heavily marked by the Hamas attack on Israel on October 7 and the Israeli military response. This conflict, which legitimately provokes reactions around the world, has led to renewed tensions in Quebec as well, particularly in the Montreal area. The rise in antisemitic, Islamophobic and anti-Arab hate incidents, as well as a more general polarization of opinion around the conflict, has led to an upsurge in requests for assistance from the Centre, in the form of support, training, and formal and informal consultations with institutions and groups affected by the crisis, as well as requests for expertise for media interviews. The CPRLV is called upon to play a role of mediation and dialogue in the face of such crises and is an essential resource for preventing violence through support, awareness-raising, training, and the promotion of a culture of democratic and peaceful dialogue around an issue that gives rise to understandably strong and contrasting positions.

Trends

This conflict compounds the many tensions in a society where social polarization has taken root. The consequences of the COVID-19 pandemic are still being felt, in the increase in distress among the population, particularly young people, in the maintenance of an extremist and conspiratorial ecosystem that feeds misinformation on several central social and political issues, such as the environment, gender diversity and the legitimacy of democratic institutions. The appeal of misogynist and anti-LGBTQ+ influencers, particularly among some young people, is destabilizing school environments and families, and points to a need for sustained, empathetic intervention. In the face of these persistent tensions, CPRLV's role and mission are more relevant than ever.

A LOOK BACK AT OUR WORK

Community support services

The CPRLV's support services aim to promote disengagement from violence and social reintegration for people involved in a radicalization process. These objectives can be achieved through direct support, with the person in the process of radicalization, or indirectly, with professionals involved with these individuals, or with loved ones. While direct support provides professional assistance to help people escape from violent extremism, indirect support aims to reinforce the protective net around these individuals by supporting the preventive actors who are already connected with them. The support approach is a form of helping relationship based on empathy, confidentiality, and response to needs.

The support service responded to 181 new requests for support in 2023, reaching a peak of 30 requests in November, most of them related to the Middle East conflict. These requests came mainly from schools, where staff wanted to be equipped to work with students who were highly polarized on the conflict. The teachers' strike at the end of November led to a drop in requests from schools, suggesting that some of the needs could not be met at that time. This situation underlines the importance of mobilizing all sectors in an approach involving all members of society for effective prevention.

The year 2023 was characterized by a reduction in the issues of conspiracy theories surrounding health measures. However, other issues have emerged or gained ground. Gender issues are emerging as a major source of polarization, notably with the affirmation of anti-LGBTQ+ movements and misogynist movements, particularly among young people. This reality was reflected in the requests for support we received. More broadly, issues relating to ethnonational or religious identity

were also prominent in the requests received, and these call for a flexible approach focused on the needs expressed on a case-by-case basis.

Our support groups

To support people affected by issues of violent extremism and hate, the support group model is a valuable complement to the work carried out by professionals. These groups help to reduce the isolation of people affected by these phenomena, enable them to share experiences and possibly exchange ideas for solutions between people living similar realities, and promote ways of dealing with difficult situations. It is a service offering that supplements our support for loved ones confronted with these issues.

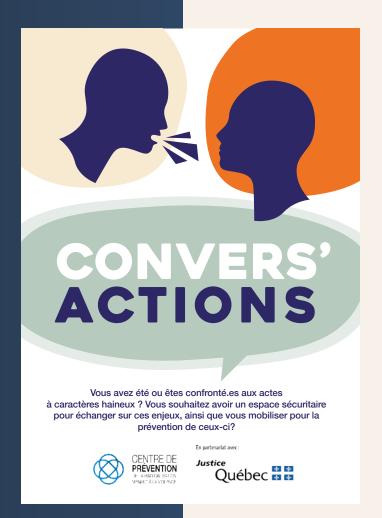
The *Donnons-nous la parole* group was set up during the COVID-19 pandemic to provide a space for sharing and discussions between people with a loved one who subscribes to conspiracy theories. Indeed, many people have found themselves at a loss when someone close to them turns to certain conspiracy theories, making them the focal point of their lives.

The objectives of the support group are as follows:

- Promote the sharing of experiences related to this phenomenon in a safe, inclusive, and non-judgmental space;
- Reduce the isolation that individuals may feel when a family member or loved one is involved in conspiracy theories;
- Exchange ideas on themes and issues related to this phenomenon.

Although these theories are no longer in the spotlight, they continue to attract large numbers of people, creating significant tensions within families and communities. More specifically, climate change, a subject conspiracy-denialist interpretations, is producing new needs for support in communities affected by the phenomenon. The group's sessions therefore continued in 2023, with four meetings over the course of the year. These groups, and more broadly the support for loved ones who believe in conspiracy theories, are being evaluated as part of the project «Co-developing and optimizing support practices for relatives of conspiracy theorists: partner-based, collaborative and participatory research», under the direction of Nathalie Lafranchise, professor at the Université du Québec à Montréal (UQÀM).

The question of support for victims and witnesses of acts of hatred is a crucial issue, as existing resources (reporting, judicial process) are often insufficient, cumbersome and fail to meet needs. With this in mind, in 2023. the Centre launched the Convers'actions project, with financial support from the Quebec Ministry of Justice. The project aims to set up support groups for people impacted by acts of hate, to facilitate the sharing of experiences, resources and action projects for better prevention based on the realities of the communities and individuals affected.



CPRLV and prison settings

A major part of the Centre's support work is aimed at people in the justice system, whether they are in prison (federal or provincial) or at various stages of their transition to social reintegration. It also provides support to community personnel (parole officers, guards, prison professionals, halfway house staff) to help them play an active role in the social reintegration of radicalized individuals. This work is essential to prevent recidivism, to provide alternatives for dignified social reintegration, and to overcome the increased vulnerabilities in the prison environment, notably social isolation, and lack of prospects for the future.



This work is set to expand as the Centre's services become better known within prison settings. This type of support is unique in that it requires an on-site presence in penitentiaries and prisons across Quebec. It is carried out with people in highly vulnerable and marginalized situations and requires sustained follow-ups on the part of support professionals.

The prison support program was presented at the 6th Western Canadian Symposium to Prevent Ideologically Motivated Violent Extremism and received a positive reception from Canadian practitioners in the field of prevention of violent extremism, as well as from the government officials in attendance. The program is set to grow in the years to come, and the model developed by the Centre may inspire initiatives elsewhere in Canada and internationally.



Research

The CPRLV relies on a research team to support its prevention efforts, to act as a hub of expertise in Quebec on the issues of violent extremism and hate-motivated acts, and to develop, with partners from the academic world, new knowledge to better understand and prevent these phenomenons. To this end, the research team conducts scientific monitoring, which in 2023 resulted in 18 events (symposia, presentations, webinars) and an ongoing literature review of scientific publications in the field. The Centre also conducts ongoing research on extremist movements in Quebec to maintain expertise on current trends.

The Centre pursued numerous research partnerships in 2023. It is an active member of the Recherche-action sur les polarisations sociales (Raps) team, under the direction of Dr. Cécile Rousseau. The CPRLV participates in every monthly meeting of this network and has presented projects on two occasions. The CPRLV is also taking part in the project «Co-developing and optimizing support practices for relatives of conspiracy theorists: partner-based, collaborative and participatory research», under the direction of Nathalie Lafranchise of the UQAM. The Centre has also been working on the annual literature review of publications on the prevention of extremism in collaboration with the UNESCO-Prevention Chair, the results of which should be published in 2024. Finally, it continues to participate in the projects of the CE-GEP Édouard-Montpetit's Centre d'expertise et de formation sur les intégrismes religieux, les idéologies politiques

et la radicalisation (CEFIR), namely the project «Fostering democratic dialogue to counter social polarization: a co-construction approach», supported by the City of Longueuil and for which the Centre contributed to the steering committee, as well as the «Religious, spiritual and sectarian practices in secular CEGEPs: new avenues for a better co-construction of knowledge» project, funded by the Social Sciences and Humanities Research Council of Canada.



Naming extremist ideologies

By 2022, the Centre had modified its terminology of extremist ideologies, replacing the classic typological framework ("far left", "far right", "politico-religious" and "single cause") with a multidimensional approach to ideologies comprising five broad categories (economic, religious/spiritual, ethnonational, gender-related and individual autonomy-related). In 2023, the CPRLV research team disseminated this approach to various settings, including scientists specializing in these issues (see the table on page 11 for on our five new ideological dimensions of extremism). A workshop with international specialists was held in March, and the Centre also made two public presentations as part of the "What to Measure, How to Prevent" event organized by Public Safety Canada in May, then at a monthly Raps meeting. Discussions and feedback with these researchers and practitioners have enabled the Centre to adjust its approach and refine its use.

Misogyny and gender issues in extremism and acts of hatred

Gender issues, misogynist movements, manosphere, and anti-LGBTQ+ movements are at the core of many expressions of extremism and hate-motivated acts, and these issues made headlines in 2023 in Quebec and around the world. The CPRLV research team has developed resources and produced insights on these issues to better equip support profes-



sionals and guide prevention efforts. In particular, the CPRLV plans to study gender-related discourse in extremist movements over the coming years. In addition, the Centre has launched a study into ways of providing places of information dissemination and exchange, such as libraries, with the tools they need to deal with coordinated movements of pressure and intimidation, such as those seen in 2023 around the "story time" events hosted by drag queens, which led to some hateful demonstrations. More broadly, the Center explored the role of "anti-gender" movements in the production and dissemination of hate content and in anti-LGBTQ+ and misogynist movements.

The 5 ideological dimensions of extremism

Economic Dimensions	Religious and Spiritual Dimensions	Ethnonational Dimensions	Dimensions Related to Gender and Sexuality	Dimensions Related to Authority and Individual Autonomy
Refers to concerns about the exploitation or protection of nature and humans, or about the distribution or monopolization of wealth.	Concerns the mobilization of religious, spiritual, supernatural, or esoteric elements (practices, beliefs, rituals, acts) in relation to the sociopolitical order.	Refers to the claimed belonging to a community (real or imagined) defined according to ethnic, national or linguistic criteria or racialization processes.	Concerns issues related to identities, roles and expressions of gender or sexuality.	Refers to concerns about individual freedoms or autonomy in the context of individual-state relations. These concerns include all state interventions, including authoritarian or antiauthoritarian tendencies.

Education

In 2023, 82 training courses were delivered, reaching 2,109 people. Of the 40 training courses held in Quebec for professionals, the majority (34) took place in-person, illustrating the post-COVID-19 trend towards physical rather than virtual forums for discussion and exchange. In addition, 92 access keys were assigned for asynchronous training courses: 62 access keys for the introductory course on radicalization leading to violence, launched in 2022, and 30 access keys for the course on the phenomenon of hate-motivated acts, launched in December. As for youth activities, 67 workshops were organized with our school and community partners working with young people.

"Our Hate-Free School": raising awareness of hate-motivated acts in schools

The project was born out of the realization that acts of hatred were on the rise in Quebec, and that it was difficult to establish a clear picture of the expressions and impacts of hatred on individuals and communities. The goal of the project, carried out in collaboration with the Centre's partners, is therefore to better prevent and equip schools to deal with this phenomenon, based on students' own experiences.

The project has three main streams:

- The creation of a toolkit: to develop participatory classroom activities that enable students to tackle the complex phenomenon of hatred (to better identify acts of hatred without normalizing or trivializing the acts as such or their consequences; and to better respond to being victimized or witnessing acts of hatred) and a pedagogical guide for teachers and school staff on the subject.
- The facilitation of workshops in the classroom, allowing us to address the realities of young people, teachers, and school staff.
- The support for school settings that is required to better manage the phenomenon.

Overall, these activities, carried out in conjunction with the Centre's partners and based on the expertise and resources of each others, will increase knowledge of, access to and confidence in existing resources for raising awareness, providing assistance and support to perpetrators, victims, and witnesses of acts of hatred. They will also enable the Centre and its partners to gain a more accurate picture of the phenomenon and the specific characteristics of school environments, in order to offer more appropriate resources and services.

Building loyalty in certain settings

We are seeing an interesting trend in our training activities for professionals, with a number of organizations approaching us every year for this type of activity, mostly in the youth and education sectors. Among others, we collaborate annually with the Association féministe d'éducation et d'action sociale (Afeas), Collège Bois-de-Boulogne and Cégep Gérald-Godin. In the community, the organization Boulot Vers calls on us annually to train their youth users in hate-motivated acts, and more specifically in online hate. In addition, the University of Winnipeg has been inviting us for several years to present our approach to preventing radicalization leading to violence and hate-motivated acts to students in the 4th-year undergraduate course entitled "Special Topics in Geo-Politics, Terrorism and Counter-Terrorism" taught by Kawser Ahmed, PhD.





A new asynchronous training course about hate-motivated acts

On December 14, the CPRLV launched its new asynchronous training course entitled "Acts of Hatred: Understanding, Recognizing and Preventing". This introductory course is aimed at all members of the public and professionals wishing to learn more about this phenomenon and its prevention. Given that hate-motivated acts are under-reported, it is difficult to get an accurate picture of the situation inQuebec society. With the primary aim of enabling participants to identify acts motivated by hatred towards an identifiable group, an underlying objective is also to reinforce the reporting response.



A new training course on gender and radicalization: Responding to the context

Gender-related issues found significant resonance in Quebec society in 2023, sometimes fuelling social polarization around them. That is why the CPRLV has designed a new training course entitled "Discourse and Gender-Based Violence: What's at Stake for Social Polarization and the Prevention of Radicalization Leading to Violence". Its objectives are to enable learners to grasp the context of polarization around issues of gender, to analyze how gender is articulated within extreme ideologies, and to examine the links between extremist discourse and gendered violence. The fall webinar on the subject was particularly well attended, with 205 registrants for both the English and French versions.

CPRLV in public

spaces and communities

Communications and mobilization

A dynamic presence in the media and on social networks in 2023 and mobilization of the community around crucial issues

In the pivotal year of 2023, during which the CPRLV was called upon as never before by various partners, the Centre demonstrated its commitment to raising awareness and preventing violent radicalization and acts of hatred, solidifying its position as a key player in the field of prevention.

Its constant presence on social media has enabled the CPRLV to reach a diverse audience. CPRLV's presence in the traditional media has also been strengthened by occasional collaborations with newspapers, radio stations and television channels. For a growing number of Quebec journalists, the Centre is seen as a reliable source of clear, nuanced information on issues concerning violent radicalism and hate –motivated acts.

The Centre has been called upon consistently on a multitude of issues including:

- the repatriation of Canadians from Syria;
- · the far-right in Canada;
- · threats against Canadian and Quebec politicians;
- disinformation;
- · Hate-motivated crimes in Canada;
- arrests of people accused of terrorism;
- the climate skeptic movement in Quebec;
- · gender politics;
- the rise of gun violence on the island of Montreal;
- and the conflict that erupted in the Middle East in October 2023 and its ramifications for our society, especially on university campuses.

A strong community foundation

Alongside these media activities and those on various social media platforms, our team has also been busy raising awareness of our services among various partners in the community, the Quebec government, and municipal authorities. This effort was all the more crucial in the context of tensions linked to the Middle East conflict. In particular, the Centre approached the academic community and offered its services to help cope with the tensions caused by the conflict, leading to a program of tailored training in certain institutions. Several communities in Quebec were also badly shaken by the conflict, and the Centre stood by their side to offer support, particularly in the face of rising antisemitic, Islamophobic and anti-Arab acts.

The Centre also responded to the needs of the community by setting up a new service, the Renfort line, at the request of the City of Montreal, enabling families dealing with gun violence to obtain personalized and confidential support, thus enhancing the range of services available to prevent this type of violence on the island of Montreal. This new service required extensive canvassing, the result of which was increased awareness of the Centre thanks to the interest generated by the launch of the service.

Finally, in 2023, the Centre took part in the activities of a number of roundtables to anchor its work with that of other organizations active in the field. This includes the Virtual partners in practice organized by the Canadian Practitioners Network on the Prevention of Violent Extremism (CPN-PREV), which brings together practitioners who work directly with radicalized individuals, to share experiences and challenges and refine best practices. The Centre is also an active participant in the *Réseau d'échange et de soutien aux actions locales* (RÉSAL) and the Tools of Peace Network, coordinating its work with partner organizations in Quebec that are also involved in promoting "living together", inclusion and security from a preventive perspective.

New mandate:

Armed violence in Montreal

At the SUPPORT line launch on June 28, 2023, our Executive Director was joined by, from left to right:



Alain Vaillancourt: City Councillor, member of the Executive Committee and head of public safety

Gracia Kasoki Katahwa: Mayor of Côte-des-Neiges-Notre-Dame-de-Grâce Borough, member of the Executive Committee and head of human resources, the fight against racism and systemic discrimination, and delegate for reconciliation with Indigenous peoples.

Valérie Plante: Mayor of the City of Montreal

Josefina Blanco: City Councillor, member of the Executive Committee, and head of diversity, social inclusion, universal accessibility, women's issues, youth, and seniors

A new mandate; a new service

Drawing on its experience in operating an assistance and support platform for individuals and responders working in the context of violent radicalization, the Centre for the Prevention of Radicalization Leading to Violence (CPRLV) has been mandated by the City of Montreal to develop and deploy operations for a gun violence support service: the SUPPORT line.

Launched in June 2023, this new service responds specifically to the needs of Montreal families seeking support and guidance in preventing gun violence among their loved ones. It also focuses on community mobilization, the promotion of existing resources and the development of partnerships.



The CPRLV beyond Quebec

Notable work outside of Quebec

The CPRLV has a prevention mandate in Quebec. However, its expertise is in demand outside of Quebec, and can inspire effective prevention initiatives whose impact will be felt everywhere, in a context where violent extremism and hate-motivated acts are highly globalized. It is in this context that the Centre offers its fee-for-service training courses to partners abroad and in other Canadian provinces.

Once again, this year, Alvéole, the pedagogical tool for analyzing potential situations of radicalization leading to violence, created in partnership between the CPRLV and the Roméo Dallaire Child Soldiers Initiative, drew interest from our international partners. Among them, staff from the Centre d'action et de prévention contre la radicalisation des individus (CAPRI) in Bordeaux and the Teen House in Strasbourg attended an Alvéole training session at the CPRLV offices on December 5, acquiring the tool for use in their professional practice. The Direction interrégionale des services pénitentiaires (DISP) in Lyon, and more specifically their Mission interrégionale de lutte contre la radicalisation violente (MIRLV), asked us to train

their support teams, made up of a specialized educator and a psychologist who provide psychosocial services in prisons for individuals who have been or are in the process of being radicalized. The Eurométropole de Strasbourg also called on our services to offer three Alvéole training courses to local authority employees working in various public services.

Training for Alvéole facilitators was also offered at the offices of the *Mission nationale de veille et d'information* (MNVI) of the Direction de la protection judiciaire de la jeunesse (DPJJ) of the French Ministry of Justice. Secularism referents representing several departments in France were certified as qualified to deliver Alvéole training, enabling wider deployment of the tool in professional practice in a variety of settings.

The Centre developed the Franco-Quebec exchanges on the prevention of radicalization project in partnership with the Centre d'action et de prévention contre la radicalisation des individus (CAPRI) in Bordeaux, France, with financial support from the Permanent Commission for Franco-Quebec Cooperation. As a result of this project, a CAPRI delegation, accompanied by members of Strasbourg's Réseau Virage, visited Montreal from December 4 to 8, 2023. The visit provided an opportunity to share projects and practices, forge lasting relationships and lay the foundations for a network of French-speaking practitioners in the prevention of violent extremism. The second phase of this project will take place in France in the autumn of 2024.



The CPRLV has also maintained and developed its activities elsewhere in Canada. It continued its involvement with the Canadian Practitioners Network on the Prevention of Violent Extremism (CPN-PREV), notably through the virtual community of practice, which enables the sharing of experiences and intervention methods with partner organizations across Canada. The Centre took part in a number of knowledge and experience-sharing events in Canada, including the Understanding and Countering Right-Wing Extremism workshop organized by the Centre on Hate, Bias and Extremism at Ontario Tech University in Oshawa, the Women, Peace and Security Symposium in Halifax in March, Public Safety Canada's "What to Measure, How to Prevent" meeting in Ottawa in May, where the CPRLV gave two presentations, the annual conference of the Canadian Political Science Association in Toronto in June, and the Western Canadian Symposium to Prevent Ideologically Motivated Violent Extremism in Vancouver in November. The Centre also pursued its commitment to the Strong Cities Network, of which Montreal is a member, with participation in the World Summit in New York in September 2023. This participation has helped draw attention to the Centre, its services and research, forge new links with a number of organizations and set up projects whose results will be seen in years to come!



Support services

477 support services provided for a total of 1431 hours invested, including:

new requests for assistance and referrals for support

sectoral support sessions (for professionals), for a total of 579 hours invested

individual support sessions (for people themselves facing issues related to radicalization or hate speech), for a total of 477 hours invested

support services provided to family and friends, for a total of 366 hours invested

New requests for support



Who contacts us?

BY SECTOR: 26 Health network 46 Friends and family 20 **Community organizations** 41 **Academic settings** 14 Hate crimes (witnesses, victims) 13 Radicalized individuals 7 Security settings (police, prisons) 14 Other

Total: 181

Ranking of requests based on newly adopted ideological dimensions

NOTE: Some files may involve several ideological dimensions, which explains why the total number is higher than the 181 new files for the year.

Economics	5
Religion and spirituality	39
Ethnonational	40
Gender and sexuality	36
Authority and autonomy	47
Hate crimes	27
Unidentified	41
Unrelated	5

Total: 181

Gender of callers





Language of callers

English 173 French

Growing demand

Support services over the years

	2020 (pandemic)	2021	2022	2023
Support services	283	480	490	477
New requests for assistance or reports	774	203	209	181



Origin of callers

Montreal:	88
Rest of Quebec, excluding Montreal: including:	93
- Abitibi-Témiscamingue :	1
- Capitale-Nationale :	16
- Centre-du-Québec :	3
– Côte-Nord :	1
- Lanaudière :	6
- Laurentides :	3
- Laval :	6
- Mauricie :	1
- Montérégie :	10
- Outaouais :	1
Undetermined region :	45

Info-Radical line

MONTRÉAL 514-687-7141 #116

ELSEWHERE IN QUEBEC 1-877-687-7141 #116

Médias



Education

82 training courses in total, attended by 2 109 participants.

SECTORS REACHED:

19 training courses for the general public, attended by

528 people

20 training courses for the education sector, attended

731 people

17 training courses for the community-based sector, attended by

199 people

3 training courses for the health and social services sector, attended by

58 people

20 training courses for institutional settings, attended by

454 people

3 training courses for security settings, attended by

65 people

ASYNCHRONOUS TRAINING:

"Radicalization Leading to Violence: What Are We Talking About?" training 62 access keys assigned.

«Acts of Hatred: Understanding, Recognizing, Preventing» training: 30 access keys assigned.

WORKSHOPS:

67 youth workshops

ORGANIZATIONAL STRUCTURE

Board of Directors



Geneviève ABDELFATAH-DESAUTELSPresident
Executive Director of Éduc'alcool and Corporate Director



Benoit PAGÉ
Member
Director, Pôle interordres de Montréal
(formerly Pôle montréalais d'enseignement
supérieur en intelligence artificielle)



Léonidas ASSOGBA
Treasurer
Senior Advisor - Development of initiatives
to combat money laundering
and tax evasion at Desjardins



Maxime ROBERT
Member
Vice-President, Special Projects,
United Jewish Apparel



Mylène BOISCLAIR Secretary Executive Director of Cégep du Vieux Montréal



Yanick GALAN
Member
Member - Executive Director,
Le Phare Community Promotion Centre



Alexandra DUPUY Member Linguistics Researcher

Outgoing members

Shahad SALMAN Outgoing President Co-founder, Uena Agency

Marcel SAVARD Outgoing Member Retired Deputy Director General, Sureté du Québec

Samuel TANNER Outgoing Member Director and Tenured Professor, School of Criminology Université de Montréal

Outgoing members

Pier-Alexandre LEMAIRE Planning Advisor Diversity and Social Inclusion Department - City of Montreal

Alexandre BEAUDOINDirector General of State Security, Ministry of Public Security

Team members

Roselyne Mavungu

Executive Director

Louis AUDET GOSSELIN

Scientific and Strategic Director

Annie BARRÉ

RENFORT Line Responder

Arthur BLOT

Youth Awareness Officer

Anne-Sophie PRÉVOST-BEDZIRI

Skills Development Advisor

Marc-Olivier CANTIN

Research Advisor

Nativité CASTELLO

Community Support Advisor

Nicholas CAYER

Skills Development Advisor

Cloé DAGUET

Community Mobilization Project Manager

Neila DALIOUI

RENFORT Line Responder

Lucile DARTOIS

Research Advisor

Fanny DEMERS

Social Media and Web Content Advisor

Khaoula EL KHALIL

Research Advisor

Sarah GRENIER

Community Support Advisor

Mélinda LACROIX

Director of Education

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FIELD WORK MADE POSSIBLE THANKS TO:

Our funders



Sécurité publique Québec

Other financial partners



Sécurité publique Canada







Our allies in prevention

Anti-Defamation League's Center on Extremism

Collège de Maisonneuve

Centre de Ressources pour la Prévention des Radicalités sociales

UNESCO Chair of the Prevention of Violent Radicalization and Extremism

Centre d'expertise et de formation sur les intégrismes religieux, les idéologies politiques et la radicalisation

Commission des droits de la personne et des droits de la jeunesse

Comité organisateur de la Semaine de sensibilisation musulmane

Comité organisateur de la Semaine d'actions contre le racisme

COPTICOM, Strategy and Public Relations

Canadian Commission for UNESCO

Eurométropole de Strasbourg

Institute for Strategic Dialogue

Duck Rabbit Production Company

Mission nationale de veille et d'information (MNVI), French Ministry of Justice

LOVE (Quebec)

Organisation Placement Jeunesse

City of Montreal Police Department

Peace Network for Social Harmony

Recherche et Action sur les Polarisations sociales

Regroupement des Carrefours Jeunesse Emploi du Québec

Resiliency Project — City of Edmonton

Université de Montréal

Université du Québec à Montréal

Tim Parry Johnathan Ball Peace Foundation

University of Siena

CIUSSS Centre-Quest de l'Île de Montréal Polarization Clinic

Strong Cities Network

Canadian Practitioners Network for Prevention of Radicalization and Extremist Violence

John Howard Society - Ottawa

Radicalization Awareness Network

UNESCO Chair of Hate Studies

Center on Hate, Bias, and Extremism

Project Someone

Réseau québécois des études féministes

International Centre for the Prevention of Crime

Centre Lasallien

Institut de recherche sur l'immigration et les pratiques interculturelles et inclusives (IRIPII)

Centre d'action et de prévention contre la radicalisation des individus (CAPRI)

Quebec City Police Department

Canadian Centre for Community Engagement and Prevention of Violence

Montreal Institute for Genocide and Human Rights Studies

Association des services en réhabilitation sociale du Québec

Canadian Race Relations Foundation

Shift-BC

Organization for the Prevention of Violence

CISSS-Outaouais

CIJA

Ensemble pour le respect de la diversité

FINANCIAL STATE 2023

REVENUES

TIEVEROES	
Grant from the Ministère de la Sécurité Publique	600 000 \$
Grant from Ville de Montréal	600 000 \$
Ville de Montréal - SUPPORT project	399 912 \$
Ministère de la justice du Québec - Convers'Actions project	55 259 \$
Sécurité publique et Protection civile du Canada - Violent Misogyny and Radicalization Project	27 667 \$
Subvention de la Ville de Montréal - Projet École sans haine	45 622 \$
Institute for strategic dialogue	11 518 \$
Grant from Emploi-Québec	1 467 \$
Centre internationale pour la prévention de la criminalité (CIPC) - Colloque RESAL	25 000 \$
Ministère des relations internationales et de la francophonie	2 250 \$
Interests revenues	23 430 \$
Training revenues and other revenues	112 801 \$
TOTAL	1 904 926 \$

EXPENSES

Salaries and employee benefits	1 388 803 \$
Rent	58 150 \$
Telecommunications	28 131 \$
Insurance	8 160 \$
Office supplies	29 462 \$
Project and activity supplies and materials, and fees	58 757 \$
Travel costs	10 485 \$
Entertainment and hospitality costs	11 425 \$
Professional fees	122 502 \$
Training	9 259 \$
Equipment rental	2 482 \$
Advertising and marketing	8 509 \$
Research and international best practices	21 681 \$
Maintenance and repair of premises	5 292 \$
SUPPORT line promotional campaign	108 954 \$
Conference expenses	17 787 \$
Recruitment costs	15 493 \$
Fournitures et soutien informatique	32 423 \$

Website	24 233 \$
Vehicle costs	1796\$
Depreciation of tangible fixed assests	4 001 \$
Interest and bank charges	1 681 \$
TOTAL	1 969 466 \$
EXCESS OF INCOME OVER EXPENSES	-64 540 \$

SHORT-TERM ASSESTS

Cash	131 071 \$
Short-term investments	929 449 \$
Grant receivable	157 303 \$
Customer accounts and other receivables	22 468 \$
Amounts receivable Ville de Montréal - SUPPORT project	399 912 \$
Receivables Commodity taxes	37 124 \$
Prepaid expenses	12 758 \$
TOTAL	1 690 085 \$
TERM DEPOSIT, 4.25%, maturing February 2025	50 000 \$
TANGIBLE CAPITAL ASSESTS	53 726 \$
SECURITY DEPOSITS	9 538 \$
TOTAL	1803349\$

SHORT-TERM LIABLE

Suppliers and expenses due	84 567 \$
Vacation pay and salary accrual	144 885 \$
Deferred contributions	111 408 \$
Long-term debt due within one year	45 011 \$
TOTAL	385 871 \$

LONG TERM DEBT 25 465 \$ TOTAL 411 336 \$

NET ASSETS

Invested in capital assests	23 250 \$
Unrestricted	183 889 \$
Restricted	1 184 874 \$
TOTAL	1 392 013 \$

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