The CPRLV in Numbers

2021 was a busy year! Our achievements:

1. Radicalization Leading to Violence: A Serious Problem Home and Abroad
2. Bold Initiatives to Move Beyond Hate
3. Joining Forces with Prevention Allies
4. Strong Partnerships to create change together
5. Our Sought-After and Respected Expertise
6. Community Support

Acknowledgements

1. 109 trainings
2. 3,195 prevention actors trained
3. 68 requests from the media
4. 105,629 visits to the three websites
5. 38,128 views on social media

Online and in-person trainings

- 30 online and in-person training sessions
- 25 trainings in the education sector
- 5 trainings in the security sector
- 5 trainings in the health and social services sector

Community Support

- 1,400 hours of support for 413 individuals
- 1,239 hours of support for 1,400 individuals

Info-Radical

- 480 community support
- 413 requests for assistance or reporting on hate-motivated acts
- 56 accompaniments in the community
- 11 references to other resources

Financial Statements
Two years have flown by since I became board president! It’s been a great privilege to have contributed to the Centre’s continuing mandate despite the challenges posed by the pandemic.

After a period of restructuring, we spent the year 2021 consolidating our achievements. With the renewal of our agreement with the City of Montreal, we can face the future feeling confident and self-assured. In fact, the many challenges have enabled us to better inform Quebecers about the mandate and services of the Centre for the Prevention of Radicalization Leading to Violence (CPRLV).

The challenges involved in the increase in radicalization and hate-motivated acts during the second year of the pandemic have led to a fraying of the social fabric, evident in multiple forms: acts of violence, the radicalization of conspiracy theorists, the polarization of debate in the political area and on social media, as well as serious global conflicts. More than ever, we need to make a conscious effort to inform the public, provide communities with tools to confront this new reality and support individuals and their loved ones affected by radicalization and acts of hate.

For these reasons, the CPRLV plays an important role in Quebec. By accompanying members of extremist groups and connecting with both the perpetrators and victims of acts of hatred, the Centre builds bridges between the disconnected parts of our society. In doing so, we help diminish extremist violence and hatred and, most importantly, de-escalate tensions between groups.

Despite the labour shortage and ongoing uncertainty surrounding the health crisis, the Centre has been able to consistently fulfill its mandate and adapt to a changing environment while continuing to offer effective prevention activities. Our presence on many forums testifies to an organization committed to social transformation into a more harmonious way of living that is inclusive of everyone in Quebec.

The focus days held in December 2021 helped unite the members of our permanent team and the Board of Directors. Together we reflected on the guiding philosophy of our organization in order to discover the most efficient ways of working without losing sight of the trustworthiness that is at the core of who we are.

This annual report highlights the many accomplishments of the Centre for the Prevention of Radicalization Leading to Violence (CPRLV) during 2021. The year was marked by growth in all areas of our operations, including an increase in contact with the media, requests for assistance, training sessions and reports made on the Info-Radical line.

The increase in hate (both online and offline) was in the news regularly and during the second part of our mandate, our expertise in preventing hateful acts was put to good use. We launched the “Small Illustrated Guide to Hatred in Quebec,” a virtual interactive tool that teaches how to recognize signs, symbols and expressions of hate. We also published the second edition of the webzine 404 as well as a research report on the state of hate-motivated acts in Quebec.

We have finally begun designing an innovative and inspiring project — the “Coalition contre la haine,” a multi-sector table that regroup people and groups who are aware of the problem in Quebec and who recognize the importance of combining efforts to stop the spread of hate.

We also continued to move more operations online, expanding our national and international outreach. In the coming year, we will bolster online training by increasing online events that are asynchronous (i.e., not held at a specific time), adding easily accessible tools to foster understanding of violent radicalization and creating an anonymous reporting service for hateful acts that are witnessed or experienced.

In addition, we have finalized our unique approach to community involvement. The Centre, a true learning organization, will be able to systematize its specialized expertise, train the next generation and improve our support methods, so essential in the current environment of radicalization. Such efforts will benefit our partners in all sectors throughout Quebec.

Finally, we have designed a visibility plan to support the successful running of our activities in Montreal neighbourhoods and strengthen our presence in the regions through training and mobilizing community partners.

This huge job could not have been done without the professionalism and commitment of the people I work with. The funding support and collaboration of so many partners who recognize the impact we have on a daily basis has also been essential.

I applaud the wonderful team spirit of everyone involved in our mission and am confident that we can do even greater things in the coming year.
A Multidisciplinary Team
Focused on Prevention

Board of Directors
Shahad Salman, Chair
Caroline Lin, Treasurer
Aïsha Fournier Diallo, Secretary
Benoît Pagé, member
Marcel Savard, member
Paul Evra, member
Samuel Tanner, member
Yanick Gatan, member

Team Members

Direction
Roselyne Mavungu, Executive Director
Azin Nowrouzi, Executive Assistant

Partnerships and Community Engagement
Anamaria Cardona Henao, Director of Partnerships and Community Engagement
Margaux Bennardi, Support and Community Engagement Coordinator
Jeanne Plisson, Community Support Advisor
Amélie Faubert, Community Support Advisor
Jonathan Chhun, Liaison and Mobilization Advisor
Marwa Khanafer, Community Mobilization Project Manager
Fatou Thiam, Communications and Partnerships Advisor
Gabriella Scali, Visual and Youth Projects Officer

Scientific and Strategic Support
Louis Audet Gosselin, Scientific and Strategic Director
Aurélie Girard, Research Advisor
Hiba Zerrougui, Research Advisor
Gabriella Djerrahian, Research Advisor
Gabriel Lariviére, Research Advisor
Khaoula El Khalil, Research Advisor

Education and Skills Development
Roxane Martel Perron, Director of Education and Skills Development
Anne-Sophie Bedziri, Skills Development Advisor
Mélinda Lacroix, Skills Development Advisor

Interns
Catherine Bérubé
Gabriella Scali
Pauline Dufour
Raphaël Scali
2021 Was a Busy Year!

In 2021, international, national and local issues continued to impact the work of the CPRLV. The prolonged COVID-19 pandemic increased social polarization, emboldened extremist movements and impacted hate-motivated acts. Various movements opposed to sanitary measures continued to mobilize, recruiting a growing number of citizens upset by the prolonged restrictive measures and the backdrop of the crisis that the pandemic has engendered. The implementation of the vaccine passport in Quebec in August 2021, the launch of the childhood vaccination campaign in November 2021, as well as the federal and municipal election campaigns in the fall 2021 were catalysts for these movements. The CPRLV is concerned about these movements as some of their members are engaged in radicalization, which may lead to violence. We responded to the situation by offering support and training as well as conducting research and communicating with the public.

At the same time, extremist movements in Quebec were influenced by various international and national events. The assault on the Washington Capitol on January 6, alongside other post-election events in the United States, had repercussions on pro-Trump movements in Quebec, influencing members of the far-right and people involved in movements espousing conspiracy theories.

Moreover, the jihadist movement and extremism linked to political Islam remain active throughout the world and have reverberations felt in Quebec. The 20th anniversary of the September 11, 2001 attacks, as well as the return to power of the Taliban in Afghanistan have created a demand for assistance and a need for public information on the evolution of these movements.

Hate crimes are closely linked to current events, public debates, the media presentation of minorities and political discourse. The pandemic, various international crises and social tensions in Canada were directly tied to the rise in hateful acts. Alongside Aboriginal claims and the gruesome discoveries at residential schools, hateful acts targeting Aboriginal communities have increased. The Quebec Jewish community reported a wave of anti-Semitic acts in spring 2021 as in the backdrop of the Israeli-Palestinian conflict. Finally, the Asian community continued to report hate-motivated acts related to the pandemic. In response, the CPRLV has acted firmly to prevent hateful acts by publishing a status report, implementing training and exchanging with its partners.
Radicalization Leading to Violence: A Serious Problem Home and Abroad

Our Achievements

In this second year of the pandemic, the Centre has continued to move its educational activities online in order to train a large number of prevention actors concerned about violent radicalization. In total, 109 distance and in-person training sessions have been conducted, enabling 3,195 prevention actors to develop their knowledge and skills.

Online Trainings

In Québec

- 20 training sessions were conducted for 582 participants
- 25 training sessions in the education sector for 865 participants
- 25 training sessions in the community sector involving 530 participants
- 5 training sessions in the health and social services sector involving 82 participants
- 5 training sessions in the security sector involving 243 participants
- 30 online and in-person training sessions were conducted for 1,138 participants

Internationally

- 6 in-person training sessions were conducted for 862 participants

The events of the past year have brought the issue of radicalization to the forefront. Concerned by this sensitive and highly publicized problem, several organizations have reached out for CPRLV’s expertise in education so they can act appropriately when dealing with radicalization. Consequently, 10 webinars dedicated to “Radicalization leading to violence: Understanding, recognizing and preventing” enabled 169 participants to understand the issues related to this phenomenon. In addition, the webinar “How to engage dialogue with someone who adheres to conspiracy theories” was especially popular since the pandemic context was fertile ground for the emergence of such theories. This webinar was presented to the public 21 times to various groups, reaching 415 participants.

The training “Right-wing extremist movements in North America” focused on the increased presence of such extremism and the effects of the rise of these groups in Quebec.

"The information presented at this webinar really makes me want to learn more and better understand the different ideologies.”
Participant of the webinar “Right-wing extremist movements in North America: Realities and developments in Quebec"

The first virtual Hexagon “train-the-trainer” type of training session was held in fall 2021 at Centre d’aide et de prise en charge de toute personne concernée par les extremismes et les radicalismes violents (CAPREV), a key partner in Belgium. This training session was created to respond to the need expressed by local and international organizations involved in the prevention of violent radicalization. The objective was to present the Hexagon training tools to a large network of partners and enable them to share their knowledge with other prevention actors.

"This webinar gave me a better understanding of what people are doing to fight back against online hate.”
Participant of the webinar “The Borders of Hate: Defining and Preventing Extremism in the Digital Era”

New Offerings in 2021 to Enhance the Regular Training Program

3 new webinars have been designed for the public to respond to needs:

- The training “Right-wing extremist movements in North America” was presented to the public 21 times, reaching 415 participants.
- The webinar “Jihadism in the 21st Century: Trends, Ideologies and Perspectives” addressed the pivotal historical periods of this movement, the components of its central ideology and the contemporary issues that it addresses.
- The webinar “Polarized and Polarizing Debates: How to Address Sensitive Topics in Educational Settings” provided education professionals and youth workers with excellent tools for talking about sensitive subjects in the classroom.

6 in-person training sessions were conducted for our partners in France:

- 2 training sessions on violent radicalization within organizations were given to public officials in Strasbourg.
- 4 training sessions entitled “Hexagon: Interdisciplinary analysis of a situation of radicalization that could lead to violence” at the Centre de Ressources pour la Prévention des Radicalités sociales au sein de la communauté. The training session was created to respond to the need expressed by local and international organizations involved in the prevention of violent radicalization. The objective was to present the Hexagon training tools to a large network of partners and enable them to share their knowledge with other prevention actors.

A new course on hate-motivated acts was developed in partnership with Quebec’s Commission des droits de la personne et des droits de la jeunesse (CDPDJ). The training was offered to organizations in Quebec and Ontario, including the Réseau des carrefours jeunesse-emploi du Québec, the Opération Placement Jeunesse and the Grace Place Community Resource Centre.

"Thanks to this webinar, I am better able to listen to and understand people in my social circle who believe in conspiracy theories.”
Participant in the webinar “Engaging in dialogue with someone who adheres to conspiracy theories”
Despite social distancing measures, necessary closures, conflicting opinions and widespread emotional exhaustion, “What if I Was Wrong” workshops took place in schools. A total of 29 youth workshops were held, supported by educational institutions and partners.

The campaign was launched five years ago in collaboration with the Canadian Commission for UNESCO with the aim of developing critical thinking skills and teaching adolescents and young adults how to develop resiliency in the face of radicalization and extremist discourse. The campaign is structured around activities that encourage dialogue among young people (aged 13 to 35) on important issues such as critical thinking, polarization and stigmatization.

Mentoring program “A Presence for All” has really come into its own since it began in April 2021. It has been redesigned to enable the initial group of mentors and mentees to stay in contact despite health restrictions. In-person meetings have been replaced by outdoor or online meetings.

“A Presence for All” is another tool that supports people who feel drawn to radicalization. Participants are paired with volunteer mentors and learn to improve their social skills and to develop their resiliency to polarizing or extremist discourse. Thanks to this mentoring relationship based on mutual trust and sharing, the participants feel heard and supported.

The feedback received from participants indicates the relevance of this program supported by the Community Resilience Fund of Public Safety Canada. Despite the challenges of the first year of implementation, the pairings of mentor and mentee have been productive to both parties and the participants will continue to have contact with each other.

“Give Ourselves a Voice”: Family support group

Last July, families of people impacted by conspiracy theories joined the virtual support group launched by the CPRLV.

This safe, confidential and anonymous space grew out of a need expressed by people whose loved ones adhered to conspiracy theories. Callers to the Info-Radical line said that they felt helpless and had difficulty confiding in their friends and families. As a result, the Centre started having monthly meetings, more necessary than ever in these troubled times. Each meeting had eight participants, each of whom had the same difficulties yet lived in differing locales.

Group meetings, each led by a professional from the Centre, took place on a monthly basis and allowed members to share their experiences as well as their thoughts and feelings. Other support groups will be created to give voice to families concerned about conspiracy theories or any other issue related to radicalization and the ensuing violence.
Bold Initiatives to Move Beyond Hate

Scientific Publication on the State of Hateful Acts in Quebec

In December 2021, the Centre produced the research report “Les actes à caractère haineux au Québec : un état des lieux.” The results of the research were presented and then discussed with two invited partners (consultant Alice Herscovitch and Marc Bellerose, an advisor with the Montreal police department) during a panel discussion held on December 9.

This report, based on a survey of the Quebec population conducted by Vox Pop Labs, is the result of several years of analysis of hate crimes in the province, as recounted by victims and witnesses. Multiple aspects of the incidents are addressed, including the motives, severity, locations, demographic profile of those involved and the resources used.

This exploratory research was unique. It assessed the relationship between victims’ experience of hateful acts and their fear of reliving them. The research also documented variations in perceptions of the resources available to victims, which they generally deemed insufficient.

Among other things, the research contains findings and recommendations that help us reflect and act to better prevent hate-motivated acts.

The Report’s Nine Recommendations

1. Establish spaces for collaboration between public institutions, private companies and community organizations in order to coordinate and unite the people involved in the prevention of hate-motivated acts.
2. Develop new tools to easily and effectively record, report and denounce hate-motivated acts.
3. Strengthen resources to support victims of hate (e.g., post-event support, reporting assistance, collaborative actions).
4. Make sure that victims and communities targeted by hate are at the centre of prevention, research and mobilization.
5. Develop tools to support witnesses of hate-motivated acts and empower them play an active role.
6. Undertake qualitative and quantitative research to better understand the realities of the groups most targeted by hate crimes (e.g., people with characteristics that make them targets, the homeless, low-income people, members of Aboriginal communities, people of colour, members of religious minorities who have little representation in community organizations).
7. Expand the recognized motives behind hate-motivated acts in both research and public policy.
8. Reflect on the terminology used, including the concepts of victim, witness and perpetrator, relevant to the police and others working against hate crimes.
9. Develop prevention programs tailored to the various locations where hate-motivated acts occur, paying attention to the online space.

Webzine 404: A Second Edition on How to Reconnect to Counter Hate

The 2021 edition of webzine 404 (404mag.org) was presented on November 16, International Day for Tolerance. Completely redesigned by Montreal’s web agency My Little Big Web, the 404 is now more visually appealing and easier to navigate.

The theme of this edition, “Beyond Hate,” relates to current events, including the rise in hate crimes that have been reported by police since 2020. The edition addresses the phenomenon of hate as a significant social issue, taking into account scientific discoveries, personal testimonies and field experiences. The edition explores ways to reconnect, be stronger and create more harmony and peace in society.

The Launch of guidehaine.org

Guidehaine.org is the website of the “Small Illustrated Guide to Hatred in Quebec,” a portal presenting approximately 100 signs, symbols and expressions of hate drawn from Quebec’s public space and social media. Last spring it was launched online to allow users concerned about violent radicalization and hate-motivated acts to understand the meaning of the signs, symbols and expressions and how extremist groups use them.

This educational tool is interactive and engaging: people are invited to contribute content by sharing signs and symbols they have discovered. Inaugurated in May 2021, guidehaine.org is especially relevant during a pandemic since hate speech against ethnocultural and religious groups has been intensifying while conspiracy theories have been becoming more popular.

With mobilization being a major tool of the Centre in preventing hate-motivated acts, the 404 assembled a total of 9 collaborators with scientific and field expertise, as well as participants in the mentoring program “A Presence for All.” People were also invited to participate in a contest where they wrote on the theme of 404’s latest edition.

The 404 is an initiative of the Centre to share its expertise in the prevention of hate-motivated acts with all of Quebec. It is published once a year and creates a space for dialogue and discussion of subjects that often generate fear and discomfort, such as radicalization, violent extremism and hate-motivated acts.

The platform was the result of consultations with a dozen partners working to combat all forms of hate. The partners involved include:

- Mylène St-Onge, of the organization TRIP Jeunesse Beauport and member of the Capitale Nationale/Chaudière-Appalaches chapter of the Association des Travailleurs et Travailleuses de rue du Québec
- Dr Mark Pitcavage, senior researcher at the Anti-Defamation League’s Center on Extremism in New York City
- Nadra Barre, community worker with the Edmonton-based Resiliency Project.*
Joining Forces with Prevention Allies

The community plays a crucial role in strengthening the protecting elements that are part of the complex dynamics of violent radicalization and hate-motivated acts. These elements include: a meaningful relationship with someone who is a positive role model, the opportunity to build trust with others, a diversified social circle and sensitivity to and awareness of injustice and oppression.

Deeply rooted in its community, the Centre carries out collective initiatives with other prevention allies. The year 2021 has been no exception since the organization used its field expertise during three mobilizing activities.

Strong Partnerships to Co-Create Change

Focusing on the Empowerment with Association Racines

Upon the renewal of its agreement with the Association Racines last September, the Centre had the pleasure of participating in a symposium organized by its ally and devoted to the power of young people from diverse backgrounds who decide to act. A member of the Centre who was on the panel made the link between the power to act and the commitment of today’s youth to social causes.

Extreme Dialogue is Heard throughout Quebec

The Quebec version of the Extreme Dialogue project was launched last February. It included a series of video testimonials and educational resources that aim to strengthen the resilience of young people in the face of violent extremism by developing their critical thinking skills. The project provides the necessary tools for education professionals and youth workers to be able to talk about sensitive issues with students.

Funded in part by Public Safety Canada, the project was launched by the Institute for Strategic Dialogue with support from the Tim Parry Jonathan Ball Peace Foundation and the Duckrabbit production company. Extreme Dialogue Quebec is a two-year project that promises to have as many positive impacts on participants in Quebec as it has in the English-speaking world and Europe. Since its inception, the project has reached over 500,000 educators, parents and youth. In addition, nearly 250 international practitioners have been trained to deliver the workshops to over 1,000 young people.

Peace Days

The Centre participated with roughly 30 other Montreal organizations in this initiative of The Peace Network for Social Harmony. Last September, approximately 34 people attended the public webinar “Au-delà de la haine : reconnaissances et espaces de dialogue en ligne” on the potential of social media to mobilize people against extremism and hate-motivated acts.

Muslim Awareness Week

On January 19, the CPRLV was invited to speak on the theme “Prevention is everyone’s business” during a panel organized for the 2021 edition, alongside The Peace Network for Social Harmony and the Department of Canadian Heritage. The panel reinforced the need for active participation on all fronts to better prevent violent radicalization and hate.

Action Week Against Racism

As an expert on the various forms of online hate, the CPRLV presented a public webinar entitled “Borders of Hate” on March 23, 2021 during Action Week Against Racism. The 67 participants learned about the Centre’s mandate and reflected on existing solutions for dealing with online hate.

International Day of Living Together in Peace

Last May, the CPRLV and LOVE (Québec), a youth organization, combined their expertise to conduct three workshops in schools in testament to the International Day of Living Together in Peace. These workshops focused on disengaging from violence and re-engaging in socially constructive ways. Through the screening of the Centre’s short film “I was wrong” and a creative drawing activity, nearly 80 students expressed their feelings about moving beyond their difficult pasts, changing themselves and contributing positively to their communities.
The Continuation of Research Partnerships

The Centre has continued to collaborate with the Quebec research network on the issues of violent radicalization and hate-motivated acts.

- Continuation of the project "Réparer les actes motivés par la haine : interroger la transférabilité des processus de dialogue entre contrevenants et victimes ou citoyens vivant un conflit," led by Nina Admo, researcher and Criminology teacher in the Department of Justice Technology at Collège de Maisonneuve.


- Participation in the activities of the Research and Action on Social Polarization team led by Dr. Cécile Rousseau, scientific director.

- "Pratiques spirituelles et sectaires en contexte laïque dans les cégeps : nouvelles avenues pour une meilleure co-construction des savoirs," undertaken by the Centre d’expertise et de formation sur les intégrismes religieux, les idéologies politiques et la radicalisation of Cégep Édouard-Montpetit.

- Partnerships on Projects Under Consideration:
  "Codévelopper et optimiser des pratiques d’accompagnement répondant aux besoins des personnes ayant un proche ou une personne de leur entourage qui adhère aux théories du complot : une recherche partenariale, à dimensions collaborative et participative," led by Professor Nathalie Lafranchise of the Université du Québec à Montréal.


Our Sought-After and Respected Expertise

Violent radicalization and hate-motivated acts were hot topics in 2021. The attack in London, Ontario, the assault on the U.S. Capitol, the various anti-vaccine protests and the rise of hate groups received extensive media coverage. The CPRLV was a key source of information for journalists who wanted to understand these phenomena. During the past year we received 68 media requests. The information we supplied appeared in various publications.

In addition, the Centre maintains a strong web presence and can reach out to people who are directly or indirectly touched by radicalization or hateful acts. The Centre also publicizes its prevention activities online.

In May 2021, the Centre began reviewing its strategic positioning and communication practices in order to be more effective. Consulting firm COPTICOM, Strategy & Public Relations supported the Centre in this process.

The joint effort involved in creating the communications plan mobilized the permanent team, board and partners. An independent audit was held by 17 stakeholders with the goal of encouraging us to think creatively and better align our strategies with what we really need.

During the coming years, the Centre will work to strengthen its contribution as a field expert in the prevention of all forms of radicalization leading to violence and hate-motivated acts in Quebec.

By December 31, 2021, the CPRLV tallied:

- 105,629 visits to its three websites
- 38,128 views on social media

Continued Presence in the Media and Online

A Field Expert in Prevention in Quebec
Individuals and Environments at the Core of Community Support

Community support complements other ways to assist people dealing with radicalization or hate-motivated acts. Community support is an innovative approach characterized by its humanistic attitudes (i.e., close listening involving welcoming, respect, empathy and valuing the personal experiences of individuals and their loved ones). The approach takes place with the wider community in mind, which makes possible the mobilization of multiple forms of support that go beyond a strict clinical and institutional framework. This approach makes for greater accessibility and more concrete actions in the community in order to reach a greater number of individuals of differing backgrounds, while taking advantage of the communities and institutions that play an important role.

**Individuals and their Environment**

For over seven years, the Centre has been putting its community support approach into practice. Historically, accompaniment has been associated with the healthcare field (notable in the close attention healthcare practitioners give to others and in moral or psychological support). The concept of accompaniment is now evident in other fields including social work, community action and artistic creation. The philosophy of community support balances the recognition of the needs of individuals with how they interact with their environment. In other words, the support offered by the CPRLV not only focuses on individuals vulnerable or who are dealing directly with radicalization but also deals with their environment and, more broadly, the larger social ecosystem. This support has three important characteristics:

- **A systemic approach that recognizes the importance of the relationship between the thought and emotions of people and how they are positioned within a society.** This systemic approach is both individualized and environmental because it understands each situation on its own terms while recognizing the environmental elements that affect it.

- **A humanistic, unforced, non-coercive approach.** This approach believes that the people who are supported must participate willingly and with pleasure. They should not feel coerced to receive support from the CPRLV. Furthermore, the humanistic approach favours a moral, person-oriented attitude that is non-judgmental, responsible, adapted to the individual, respectful of people’s autonomy and based on trust. To this end, community support involves the completion of a confidentiality agreement that commits the participant and the Centre’s professionals.

- **An intersecting multidisciplinary approach.** The approach takes place with the wider community in mind, which makes possible the mobilization of multiple forms of support that go beyond a strict clinical and institutional framework. This approach makes for greater accessibility and more concrete actions in the community in order to reach a greater number of individuals of differing backgrounds, while taking advantage of the communities and institutions that play an important role.

A systemic approach recognizes the importance of the relationship between the thoughts and emotions of people and how they are positioned within a society. This systemic approach is both individualized and environmental because it understands each situation on its own terms while recognizing the environmental elements that affect it.

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An intersecting multidisciplinary approach through which each situation is understood in all its complexity. Community support is adapted to the specific realities of each situation and utilizes varied and multidisciplinary resources in order to respond to the identified needs.

**Am I in the Right Place?**

Through its intersectoral approach, community support responds to the specific needs of vulnerable individuals, their families and professionals. In 2021, 469 accompaniments (individual and community) and 11 referrals to other resources were carried out for a total of 1,418 invested hours. The two types of support are often interrelated and interdependent.

**Individual Support sessions** aim to support people dealing with radicalization or acts of hatred as well as their loved ones. Such sessions are at the heart of the community approach and aim to give back the power to act, whether people are being drawn to radicalization or are fully radicalized. Accompaniment does not force any kind of “de-radicalization” process, but rather supports individuals as they reflect on their experience, learn to feel empowered and respond to challenges that may have led them to feel drawn to radicalization. In a voluntary and collaborative approach, individual support aims to prevent falling into violence and, on the other hand, to strengthen resilience. In other words, the protective factors—of the individuals involved. In 2021, CPRLV professionals undertook 413 individual accompaniments representing 1,239 hours (there were 236 individual accompaniments and 708 hours in 2020). The impact of the pandemic was felt in the requests made by people dealing with radicalization or acts of hatred as well as their loved ones. Such sessions are at the heart of the community approach and aim to give back the power to act, whether people are being drawn to radicalization or are fully radicalized. Accompaniment does not force any kind of “de-radicalization” process, but rather supports individuals as they reflect on their experience, learn to feel empowered and respond to challenges that may have led them to feel drawn to radicalization. In a voluntary and collaborative approach, individual support aims to prevent falling into violence and, on the other hand, to strengthen resilience. In other words, the protective factors—of the individuals involved. In 2021, CPRLV professionals undertook 413 individual accompaniments representing 1,239 hours (there were 236 individual accompaniments and 708 hours in 2020). The impact of the pandemic was felt in the requests made by people dealing with radicalization or acts of hatred as well as their loved ones.

**Community Support** aims to support professionals struggling with similar issues. In order to strengthen people’s power to act, a support strategy is developed in collaboration with the key people who gravitate around the environments that the vulnerable individual frequents, whether school, professional, community or prison. This type of support has the advantage of understanding radicalization from a social perspective, thus facilitating a “de-personalization” of the situation. Last year, no fewer than 56 environments were supported by the CPRLV, equivalent to approximately 168 hours invested (22 environments were supported and 69 hours invested in 2020). This increase is evident in the feeling of exhaustion shared by the professionals who called on the organization and the lack of alternatives.
Increased Requests for Assistance on the Info-Radical Line

The Info-Radical line is a free listening and support service offered to Quebecers who want to confidentially share concerns about radicalization and acts motivated by hatred. Last year it received 203 requests for assistance or reporting of acts of hate, compared to 135 in 2020. These figures attest to the Quebec population's growing need for support.

Statistics on the 203 Requests for Assistance and Reporting of Hate-motivated Acts:
- 159 were received on the Info-Radical line
- 44 dealt with information on education, awareness and community mobilization activities.

Requests for Assistance and Reporting of Hate-motivated Acts by Region

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<th>Region</th>
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<th>Reported persons</th>
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## CPRLV Results  For the financial year ended December 31, 2021 (audited)

### REVENUES

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<th>Description</th>
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<td>Grant from the Ministère de la Sécurité Publique</td>
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</tr>
<tr>
<td>Public Safety Canada – Community Resilience Fund</td>
<td>$32,776</td>
</tr>
<tr>
<td>Program - Canada Summer Jobs grant</td>
<td>$6,519</td>
</tr>
<tr>
<td>Program - Canada Emergency Business Account</td>
<td>$20,000</td>
</tr>
<tr>
<td>Institute for Strategic Dialogue</td>
<td>$40,548</td>
</tr>
<tr>
<td>Training revenues and other revenues</td>
<td>$33,361</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$1,341,286</strong></td>
</tr>
</tbody>
</table>

### EXPENSES

<table>
<thead>
<tr>
<th>Description</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries and employee benefits</td>
<td>$907,326</td>
</tr>
<tr>
<td>Rent</td>
<td>$53,295</td>
</tr>
<tr>
<td>Telecommunications</td>
<td>$14,630</td>
</tr>
<tr>
<td>Insurance</td>
<td>$7,766</td>
</tr>
<tr>
<td>Office supplies</td>
<td>$10,134</td>
</tr>
<tr>
<td>Project and activity supplies and materials, and fees</td>
<td>$38,580</td>
</tr>
<tr>
<td>Travel costs</td>
<td>$1,337</td>
</tr>
<tr>
<td>Entertainment and hospitality costs</td>
<td>$5,399</td>
</tr>
<tr>
<td>Professional fees</td>
<td>$143,798</td>
</tr>
<tr>
<td>Training</td>
<td>$10,392</td>
</tr>
<tr>
<td>Equipment rental</td>
<td>$1,558</td>
</tr>
<tr>
<td>Advertising and marketing</td>
<td>$1,513</td>
</tr>
<tr>
<td>Research and international best practices</td>
<td>$8,706</td>
</tr>
<tr>
<td>Maintenance and repair of premises</td>
<td>$77</td>
</tr>
<tr>
<td>Computer supplies and support</td>
<td>$21,856</td>
</tr>
<tr>
<td>Website</td>
<td>$7,285</td>
</tr>
<tr>
<td>Vehicle costs</td>
<td>$956</td>
</tr>
<tr>
<td>Depreciation of tangible fixed assets</td>
<td>$6,639</td>
</tr>
<tr>
<td>Interest and bank charges</td>
<td>$1,952</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$1,241,979</strong></td>
</tr>
</tbody>
</table>

### EXCESS OF REVENUES OVER EXPENSES

<table>
<thead>
<tr>
<th>Description</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total</strong></td>
<td><strong>$99,307</strong></td>
</tr>
</tbody>
</table>

## CPRLV Balance sheet For the financial year ended December 31, 2021 (audited)

### SHORT-TERM ASSETS

<table>
<thead>
<tr>
<th>Description</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>$545,639</td>
</tr>
<tr>
<td>Épargne Placements Québec account</td>
<td>$350,330</td>
</tr>
<tr>
<td>Grant receivable</td>
<td>$600,000</td>
</tr>
<tr>
<td>Customer accounts and other receivables</td>
<td>$37,249</td>
</tr>
<tr>
<td>Receivables Commodity taxes</td>
<td>$19,968</td>
</tr>
<tr>
<td>Prepaid expenses</td>
<td>$5,773</td>
</tr>
<tr>
<td>TANGIBLE CAPITAL ASSETS</td>
<td>$19,626</td>
</tr>
<tr>
<td>SECURITY DEPOSITS</td>
<td>$9,538</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$1,588,123</strong></td>
</tr>
</tbody>
</table>

### SHORT-TERM LIABLE

<table>
<thead>
<tr>
<th>Description</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suppliers and expenses due</td>
<td>$47,196</td>
</tr>
<tr>
<td>Vacation pay and salary accrual</td>
<td>$93,856</td>
</tr>
<tr>
<td>Deferred contributions</td>
<td>$16,340</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$157,482</strong></td>
</tr>
</tbody>
</table>

### LONG TERM DEBT

<table>
<thead>
<tr>
<th>Description</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Invested in capital assets</td>
<td>$18,626</td>
</tr>
<tr>
<td>Unrestricted</td>
<td>$159,343</td>
</tr>
<tr>
<td>Restricted</td>
<td>$1,211,672</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$1,390,641</strong></td>
</tr>
</tbody>
</table>

### Net Assets

<table>
<thead>
<tr>
<th>Description</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total</strong></td>
<td><strong>$1,588,123</strong></td>
</tr>
</tbody>
</table>
Centre for the Prevention of Radicalization Leading to Violence (CPRLV)

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